

MORE™ AntiEtch™ Warranty



MORE™ AntiEtch™ ("Product") must be installed by a MORE™ AntiEtch™ Certified Applicator in accordance with application instructions provided by MORE Surface Care, LLC ("MORE"). The MORE™ AntiEtch™ Certified Applicator must register the MORE™ AntiEtch™ Warranty ("Warranty") at www.moresurfacecare.com.

Warranty

MORE offers a 10-year limited warranty on the Product when installed in accordance with MORE specifications and applicable industry standards and building codes. MORE warrants to the original owner that the Product will be free from manufacturing defects, will resist stains and etching and will not deteriorate under normal use for 10 years. This 10-year limited warranty does not cover normal wear and tear of the Product, nor does it eliminate the need for routine maintenance and cleaning. This 10-year limited warranty covers the Product only and excludes all claims related to the underlying natural stone surface.

Exclusions

MORE is not responsible for structural failure, misuse of Product or workmanship not in accordance with manufacturer's instructions and applicable industry standards and building codes. MORE is also not responsible for damage caused by heavy use and/or traffic, abusive conditions or accidents, including, but not limited to, scratching and scuffing. All other warranties disclaimed. The warranty stated above is in place of all other warranties, express or implied to the extent of the law. MORE expressly disclaims or limits all other warranties including warranties of merchantability and fitness for a particular purpose.

Limitation of remedies: the refund/replacement remedy stated in this warranty is the only remedy against MORE available to owner or to any other party. In no event will MORE be liable for special, indirect, incidental or consequential damages (including lost profits) arising out of or connected to the Product, nor pay damages in any amount exceeding the original price of the Product shown to be defective. Some states and/or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states and/or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

Other Exclusions

1. Replacement costs for labor and installation materials such as tile, natural stone, grout, setting materials, electrical, plumbing and any other costs associated with the installation.
2. Improper installation.
3. Improper use of maintenance and household products.
4. Ordinary wear and tear.
5. Any item which might be expected to damage the Product, including but not limited to: abuse, negligence, falling objects, fire, earthquake, tornado or other natural disaster, exposure to extreme heat or accident.
6. Outdoor use.
7. Variations between field and trim, tile and stone.
8. Natural variations from design and color samples or photos.
9. Any color or shade variations, different markings, holes, pits, inclusions, veining, density and any element inherent to natural stone surfaces.

Procedure for Making a Claim

The original purchaser must notify MORE of the defect in writing within 30 days of discovery of the alleged defect, stain, and/or etch. The original purchaser must supply unused Product and the original purchase invoice. Failure to produce documentation renders warranty null and void in its entirety. No claim will be honored unless MORE is given an opportunity to inspect the allegedly defective Product. Failure to produce Product for inspection renders the warranty null and void in its entirety. After inspection, MORE will replace Product or at its option, refund of the purchase price of the Product. Mail written claim along with proof of purchase to the following address:

MORE Surface Care, LLC
Attn: Customer Service
PO Box 2079
Calhoun, Georgia 30703
USA
(844) 404-MORE (6673)
warranty@moresurfacecare.com



Required Registration Information

Client Information

Name:
Address:
Phone Number:
Email Address:

AntiEtch™ Certified Applicator Information

Company Name:
Contact Name:
Address:
Phone Number:
Email Address:

Installation Specifications

Surface Type (i.e., marble, limestone, etc.):
Surface Texture (honed, polished, leathered):
Treated Square Footage: