



1 - Year Stone product limited warranty

You have purchased a quality product from Stone Masters Inc. This will provide you with years of service and beauty. This countertop, sink, fireplace or other fabricated product is warranted against any manufacturing defect for a period of 1 year from the date of installation. If your item was not manufactured correctly Stone Masters Inc. will at its sole discretion, repair, refund or replace it.

This warranty does not cover damage or failure due to heat, chemical or physical abuse. Stone when installed outdoors is subject to UV, movement and temperature swings and therefore not covered whatsoever. The warranty does not cover your failure to care for or protect it. The stone is not warranted against stains, chips, fissures or impact damage. You must strictly follow the use and care guidelines as outlined in our accompanying guide. You must report any problem immediately. Sealer is not a guarantee against stains. Sealer is intended to make the surface stain resistant, not stain proof. If you desire added protection against staining you may re-apply additional coats of sealer at your cost and risk.

This warranty does not cover fabricated products that are moved from their originally installed position, or that have been modified. This warranty does not cover natural characteristics such as veins, fissures, color variation, mineral deposits, water lines, surface marks, pits or blemishes. This warranty does not cover damage that is out of our control such as fire, house settling or other acts of nature. This warranty covers defects in manufacture only. No further warranty is expressed or implied and Stone Masters Inc.'s obligation is limited solely to repair, refund or replace the item in question. Re-templating and re-installation are the financial responsibility of the home owner. Stone Masters Inc. shall not be liable for any loss or direct, incidental or consequential damages arising out of the use or inability to use your sink, fireplace, tub surround or counter top.

Care and Maintenance

Stone Masters uses Dupont StoneTech brand sealers on its finished projects, periodic re-application of sealers is mandatory to preserve and maintain the integrity of the stone. The correct Dupont Stone Tech product is required for your stone. It must be purchased and applied in accordance with the directions provided with the product. Soapstone should be treated with mineral oil or dry waxed with Dorado Soapstone dry wax.

Transferability

This warranty is not transferable to subsequent owners of your home.

Claim

To make a claim you must present this warranty certificate and original receipt to a Stone Masters Inc. office.

Use and Care of Natural Stone

Natural Stone's hardness varies from stone type to stone type. Not all granites are the same hardness and not all marbles are as soft as each other. Therefore, generalizations about stone types and use may be misleading.

Generally speaking, granite is very hard and resistant to scratches and heat. Again, generally speaking, marble is soft and vulnerable to scratches, etching and staining. This is why granite makes an ideal stone choice for kitchen counter-tops and marble is most frequently used in bathrooms on walls, floors, and vanity tops.

Most granite never needs to be sealed and is very resistant to water penetration and staining. This is not true for all granite stones. We recommend sealing granite at least annually, as you can not over seal it. If water penetrates the surface and the stone darkens in color when wet, this is a strong indication that your stone is vulnerable to staining and should be sealed. Using the right sealer is important. We recommend Dupont StoneTech products and you must select the correct product for your particular stone. The brand and product we recommend may change over time as developments in the chemistry continues to improve.

Soapstone is in a class of stone that requires nothing at all for an aged patina or a periodic application of mineral oil or Dorado Dry Wax to maintain the darker color associated with oil/wax. Soapstone is considered soft and will scratch.

Daily Use and Care

Clean the surface with mild dish soap, rinse with fresh water, then dry with a soft cloth. Do not use cleaners with abrasives in them as it may dull the finish. The Marble institute recommends periodically using stone wax or car wax to protect from water penetration, staining and dulling.

To avoid scratching, chipping and cracking, do not drop or drag objects across the surface. This may scratch or chip the surface, so take care not to. Do not stand or sit on top of your counters. Excessive weight may crack or break the stone, especially in front of or behind the sink or cook-top. In those spots the stone is especially thin.

To avoid staining, use trivets or coasters, clean spills as they happen and avoid acidic substances such as citrus, tomato based products and wine. See below for annual care.

Additional information about use and care can be found at www.marble-institute.com.

Annual Care

Re-sealing your stone is at least an annual task. If your kitchen counter is used every day by a large family, or even lightly used, but harshly, it may be required more frequently. The water test (if it darkens when wet) is an easy and quick way to tell if you need to reseal your stone surface right away.

Think of your counter top like your car finish. If you want your counter-top to always look new, you keep it clean, keep it waxed and don't let people drag objects or hit your finished surface. You protect it and care for it and think before placing objects on top of it. You wouldn't walk across your cars roof so when it comes time to change the light bulb above the sink, get a ladder or step stool instead of climbing on top of your counter top.